

# **Refer to CALDIA Rehabilitation**

Supporting culturally responsive return-to-work outcomes for CALD workers.

## When to Refer

- Difficulty engaging with standard rehabilitation services due to cultural or linguistic differences
- Language barriers affecting communication, consent, or treatment adherence
- Workplace misunderstandings rooted in cultural miscommunication
- Client expresses a preference for bilingual
  practitioners or culturally matched support

### **Our Services**

- Cultural Assessments
- Bilingual Allied Health Services
- Cultural Counselling
- Interpreter Coordination
- Workplace Mediation and RTW Planning

#### How to Refer

- 1. Submit the referral form at: www.caldiarehab.com.au
- 2. Attach relevant documents and indicate any cultural concerns
- 3. For urgent referrals, *call 0432 784 599 (Mon–Fri, 8:30am–5:30pm)*

# **Client Benefits**

- Contact in preferred language
- Respectful, culturally sensitive intake
- Holistic return-to-work strategies
- Ongoing communication with their care team

## Contact Us

- 🗹 referrals@caldiarehab.com.au
- 0493 144 052
- www.caldiarehab.com.au